

## Regional Examination Center Closure Update

Due to the COVID-19 pandemic, all Regional Examination Centers (RECs) and Monitoring Units (MUs) closed to the public on March 19, 2020. The National Maritime Center (NMC) plans to issue a re-opening schedule once ongoing work to ensure a safe testing environment is complete. **Please note that during the initial phase of re-opening, services will be limited to mariner examinations only.** Additional information is provided below:

### Mariner Examinations

Examinations will be conducted by appointment only. Once a re-opening date for an REC/MU is announced, appointments will be scheduled directly with that office, or by contacting the NMC Customer Call Center at 1-888-IASKNMC (427-5662). Scheduling priority will be given to mariners who had appointments canceled by the temporary closures.

### Safety Precautions for REC/MU Re-opening

Mariners will need to confirm health status prior to arrival at an REC/MU. Any mariner showing signs of fever, cough, shortness of breath, and/or other COVID symptom(s) will not be allowed to enter and will need to reschedule any appointments. Mariners will be subject to a temperature check and need to answer a series of health screening questions upon arrival. Mariners will need to wear a face covering for examination periods.

### REC/MU Application Submittal Procedures

The hand delivery of applications remains suspended and mariners should continue to e-mail all applications. Submission guidance and REC/MU e-mail addresses are on the [NMC website](#).

COVID-19 conditions vary greatly across our 20 REC/MU locations. We appreciate your patience as we respond to this dynamic situation. Please monitor the [NMC website](#) for the latest information and other operational updates. The NMC Customer Service Center remains open from 8:00 a.m. to 5:30 p.m. EST, Monday through Friday. You may reach the call center at 1-888-IASKNMC (427-5662) and [IASKNMC@uscg.mil](mailto:IASKNMC@uscg.mil).

Sincerely,

/K. R. Martin/

Kirsten R. Martin  
Captain, U.S. Coast Guard  
Commanding Officer